

COMMITTED TO QUALITY DATA

If you have questions about a vehicle's history, submit a 'Data Correction Form' to CARFAX's data research team and get answers fast.

Here's what you need:

- Your CARFAX username and password
- 17-digit Vehicle Identification Number (VIN)
- Date of the data record in question
- Description of the requested change

Here's what you do:

Log in to www.carfaxonline.com, enter your CARFAX username and password and click on 'Data Correction Form'. Complete and submit the form and a CARFAX specialist will contact you. *(Resolution is reached within 2 business days on average.)*



The screenshot shows the CARFAX website with the following elements:

- Navigation:** Home, CARFAX Reports, Inventory Manager, Voice of the Consumer, Hot Listings.
- Search:** "RUN A REPORT" button, "Enter Your VIN Here" input field, "GO!" button, and "CARFAX Help Center" link.
- Left Sidebar (CARFAX Reports):**
 - Consumer Info Pack
 - Vehicle History Report
 - Voice of the Consumer
 - Buyback Guarantee Registration
 - Website Sales Tools
 - CARFAX Service Link **NEW!**
 - Instant CARFAX Reports
 - CARFAX Hot Listings
 - Showroom Sales Tools
 - Buyback Guarantee
 - Point of Sale Materials
 - CARFAX Quick Links
 - Data Correction Form** (circled in orange)
 - Update Account
 - State DMV Links
- Center Content:**
 - Your CARFAX Inventory:** 215 CARFAX 1-Owner Vehicles, 638 Vehicles in Inventory Manager.
 - Hot Listings:** Premium Hot Listings (76 vehicle listings, 61 consumer views) vs Standard Hot Listings (3613 vehicle listings, 1770 consumer views).
 - Lead Generation:** "Don't miss out on Hot Listings leads!" with a form to "Tell us where to send your leads:" and a "Submit" button.
 - Voice of the Consumer:** Dealer Rating: No responses, Survey(s): 36 | Comments: 7.
- Right Sidebar (CARFAX Partners):**
 - ik intelligenceinsightimpact
 - cars.com Improve your automotive e-business
 - Kelley Blue Book KARPWR Online 30-Day Trial for CARFAX Dealers

If you do not have an active CARFAX account, please call 800.274.2277